

# NICOLAS ZONA

Customer Success Engineer

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## EXPERIENCE

### Customer Success Engineer

xorlab 04/2023 Zurich, Switzerland

- Technical support of existing customers
- Onboarding of the new customers and leading PoV's
- Development of projects inside the Customer Success team

### Intern in the Network & Cyber Security dept

Ferrero 09/2022 - 02/2023 Luxembourg

- Development of an e-mail spoofing prevention project from scratch with Vue.JS, Python and Loopback 4 hosted in Azure

### Web Developer

Logdirect 05/2021 - 08/2021 Luxembourg

- Development of API's with Loopback 3
- Front-end modules in Angular
- Docker containers

### Full Stack Developer

Luxair 10/2020 - 05/2021 Luxembourg

- Full stack web development of internal projects with Docker, NodeJS, Mule, Vue.JS and Angular

### Intern Cyber Security Developer

Luxair 04/2020 - 09/2020 Luxembourg

- Development of 3 different projects from scratch with the CISO:
- Cyber Security monitoring dashboard in Grafana with a Python API
- Questionnaire platform in Angular and NodeJS
- Vulnerability management solution in Angular and NodeJS

### Coding Club Manager

Epitech 09/2019 - 04/2020 Nancy, France

- Managed a 10-person team to facilitate student learning in IT Security, Arduino, Web Development, and Unity-based video game development

## EDUCATION

### Summer Session

University of California 05/2022 - 07/2022 Berkeley CA

- Intensive summer session with project management, customer insights
- And leadership courses

### Fall semester

California State University 10/2021 - 05/2022 Long Beach CA

- American Language Institute
- Network Security
- Cyber Security in Business
- Introduction into Forensics

### Master Degree in Computer Science

Epitech 10/2017 - 10/2023 Paris, France

- Programming projects in C/C++/Python/Node.JS
- Cyber Security in general (Blue team, Red team, Business)

## LANGUAGES

English Proficient ●●●●●

French Native ●●●●●

Spanish Intermediate ●●●●●

## SKILLS

Amazon Web Services Angular M365

Email Security Azure Docker

Cybersecurity Grafana LoopBack

Node.js Go Python React.js Vue

Web Security AZ-900

## FIND ME ONLINE



LinkedIn

<https://ch.linkedin.com/in/nicolas-zona-830879152>



GitHub

nicoisapro